

The Water Works and Sewer Board of the City of Eufaula
2015 Accomplishments

Processed over 230,000 water, sewer and garbage billing transactions (4,420/wk).

Completed over 6,500 work orders for services and repairs (125/wk).

Updated our Emergency and Contingency Plan

Installed new Organizational Server

Upgraded GIS Hardware and Software.

Updated Website and Implemented Facebook Page

Implemented Point of Sale at Payment Office for Customer convenience

Implemented electronic W-2 and 1099 reporting.

Completed over 245 after hour calls for service.

Installed new flooring/paint and equipment in IT/Data/GIS office.

Purchased 1018 Wall Street for Carbo Project and future WWSB use.

Purchased two new work trucks.

Participated in the Twelfth Annual Barbour County Groundwater Festival with numerous local, state and federal agencies participating.

Treated 654 million gallons of wastewater and returned it to the environment safely.

Produced 637 million gallons of potable water for use by our community.

Completed fiscal year 2015 with surplus revenue and received a comment free audit.

Installed several new pumps in our sanitary sewer pumping stations.

Completed Rehabilitation of Water Supply Tank #1.

Completed Inspection, washout, for Water Supply Tanks #2, #3, #4, and #7.

Completed Restructure of our Organization to better serve our Customers.

Closed on \$4,000,000 Bond Issue to finance some identified 10 year Plan System needs

Completed Design and Bid Award for: Water System Rehabilitation Phase I & II (\$1.7 million), Sanitary Sewer System Rehabilitation Phase I (\$1.3 million), Combined Effluent Pumping Station (\$1.8 million), WWTP Chlorine Contact Chamber (\$1.2 million), WWTP Office/Lab (\$425K), New CMMS/Billing/Accounting software and hardware (\$250K).

Completed and Distributed 2014 Consumer Confidence Reports to all customers.

Installed Verizon Fleet Management System on all High Usage Vehicles

Began Annual Easement/Lawn Growth Inhibitor Program

Installed Organizational color copying/printing machine

Upgraded select cellphones to smartphone platforms

Implemented automated line location request process

Implemented semi-automated daily documentation for Water Production and Sanitary Pumping

Finalized Industrial User Agreement and Project scope with Carbo Inc.

Maintained Daily service to 5200 water and 4200 sanitary sewer connections