

**The Water Works and Sewer Board of the City of Eufaula**  
**2016 Accomplishments**

Processed over 288,000 water, sewer and garbage billing transactions (5,540/wk).

Completed over 6,700 work orders for services and repairs (129/wk).

Updated Point of Sale at Payment Office for Customer convenience.

Completed over 194 after hour calls for service.

Installed new flooring/paint in three offices at Administration Building.

Installed new flooring/paint and security door in Customer Service Lobby.

Purchased two new work trucks.

Participated in the Thirteenth Annual Barbour County Groundwater Festival with numerous local, state and federal agencies participating.

Treated 581 million gallons of wastewater and returned it to the environment safely.

Produced 723 million gallons of potable water for use by our community.

Completed fiscal year 2016 with surplus revenue and received a comment free audit.

Completed Rehabilitation of Water Supply Tank #7 and Tank #5 (\$365K).

Completed Visual Inspection of all 11 Water Supply Tanks and washout of Tanks #6, #9, and #10.

Completed 50% of the Water System Rehabilitation Phase I & II (\$850K).

Substantially completed the Sanitary Sewer System Rehabilitation Phase I (\$1.3 million).

Completed the Combined Effluent Pumping Station (\$1.8 million).

Completed WWTP Chlorine Contact Chamber (\$1.2 million).

Completed the WWTP Office/Lab (\$425K).

Completed Installation of New CMMS/ Billing/Accounting software and hardware. This allows us to provide email customer billing, website customer portal for payment/usage/billing, website employee HR portal and paperless work orders, purchase order/invoice approval, parts/supplies inventory, timesheet/payroll maintenance/approval (\$250K).

Completed and Distributed 2015 Consumer Confidence Reports to all customers.

Replaced 2450 water meter registers under manufacturer warranty due to battery failure.

Maintained Daily service to 5200 water and 4200 sanitary sewer connections.