



Beginning June 14, 2016, Eufaula Water Works will start accepting electronic payments through Point & Pay.

Electronic payments (online, phone, and POS) will be unavailable from 5pm June 9, 2016 – 8am June 14, 2016 as we begin the conversion to our new payment processing company. Please be sure to use the phone number listed below to make phone payments after this date.

Pay online: <http://www.eufaulawaterworks.com>

Pay by phone: 1-866-329-3268, Option 1 *



What this conversion means for our customers:

Enhanced tools for bill printing and usage graphs online.

Lower fees for customers.

No pin numbers for phone payments (Pay close attention to bill amounts.)

E-statements instead of paper postcards each month.*

*Contact our Customer Service Representatives at (334) 687-1225 if you're interested in signing up for e-statements in advance of our new software coming online, which will be available this summer and can help you save time and postage.