

# Application for Services

This application is for Customers and Applicants requesting the services of the Water Works & Sewer Board of the city of Eufaula. As of October 1st 2001 a policy change has allowed us to extend our services to our customers as outlined below.

## Customer Equipment Install and/or Repair

- |  |   |
|--|---|
| 1. Install sewer cleanout  | \$50.00 per hour plus materials -<br>no backhoe                               |
| 2. Install gate valve and<br>backflow (if needed) for<br>customer side cut off | \$100.00 per hour plus materials -<br>with backhoe use (time and<br>material) |
| 3. Locate meter  | \$50.00   |
| 4. Sewer Lateral Locate (using<br>camera or snake/metal<br>detector)           | \$100.00 per hour   |
| 5. Equipment Relocation  | \$ Cost (time and material)   |

**NOTE:** Time/Cost estimates for items 1 & 2 can be obtained by asking our office personnel and should be accurate unless the customer has an unusual circumstance at the property site.

### **Ownership of Lines**

Federal, State, and Eufaula Water Works adopted policy requires the customer to have a backflow preventer and gate valve on the customer side of the meter. The ownership and responsibility of the Water & Sewer Board starts at the customer side of the meter connection or the approximate property line, whichever is nearest the street.

City ordinances require the customer to have a sewer cleanout at the Right Of Way property line. The ownership and responsibility of the Water & Sewer Board is from the sewer main line to the Right Of Way cleanout at the property line. The customer's side of the sewer line shall be at the point of the approximate property line where a cleanout exists. Where no cleanout exists at the approximate property line, the customer shall be responsible all the way to the sewage main line.

### **Warranty**

Therefore any of the above installed parts for services #1 & #2 for the customer will be Warranted for 30 days from installation. Warranty is for workmanship and material only.

**Hold Harmless Liability**

The undersigned Customer or Applicant does hereby release the Water and Sewer Board of the City of Eufaula and its agents and employees from any and all claims or property damage as a result of requesting any of the above services to be performed.

**Payment for Services**

After application is completed the services requested will be scheduled and performed in as timely a manner as our workload will allow. Applicant can request services only if their account is current and no outstanding charges are due. Applicant will be billed by invoice since we will not have the actual cost until the work is completed.

**Information Needed**

Customer or Applicant has read and acknowledges the above price estimate, warranty, payment terms and liability release.

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Applicant is Requesting**

Sewer Cleanout Installed

Gate Valve and Backflow (if needed)

Meter Locate

Sewer Lateral Locate

Equipment Relocation

Miscellaneous Repair

NOTE: Miscellaneous repairs cannot take place except from gate valve threaded male connector back to the meter itself. Three plumbers must have been contacted prior to EWW performing miscellaneous repair work.

**Name (print):** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Billing Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_

**Zip:** \_\_\_\_\_

**Phone # - Work:** \_\_\_\_\_

**Home:** \_\_\_\_\_

Applicant has requested to be present at the date and time of installation.

YES \_\_\_\_\_ NO \_\_\_\_\_

**Payment: Will be due upon date of invoice.**

**OFFICE USE ONLY**

Application taken and prices quoted by: \_\_\_\_\_

Quoted: Yes \_\_\_\_\_ No \_\_\_\_\_